Support

Channel Surf for Apple TV

Getting started

Open Channel Surf, choose **Get Started**, then go to **plex.tv/link** on your phone or computer and enter the code on screen (or scan the QR code). Pick how many channels you want and you're watching.

No Plex server? Choose **Try Sample Channels** on the sign-in screen to surf a small lineup of classic and open-licensed films.

Common questions

Can I pause or skip? No, on purpose. It's live TV: change the channel instead.

Something I just added isn't on any channel. New additions stay off the channels for a while so they're yours to watch on purpose. Change this in Settings → Hold Back New Additions.

Too many or too few channels? Settings → Lineup Size, or turn off individual channels in Settings → Channel Lineup.

A program won't play. Make sure your Plex Media Server is on and reachable. If videos stutter, try a lower Video Quality in Settings.

Subtitles don't appear. Turn them on in Settings → Subtitles. The video needs a subtitle track in Plex.

I bought Channel Surf on another Apple TV. Settings → Restore Purchase.

Free trial and purchase

Channel Surf is free for 3 days. After that it's a one-time purchase to keep using it, not a subscription. Purchases are handled by Apple; for refunds, visit reportaproblem.apple.com.

Contact

Email lisowski54@gmail.com and include your Apple TV model and tvOS version.